

25 October 2019

Changes to Your HSBC Online Banking Service

At HSBC, we're focused on delivering best in class online services to our customers. As part of this commitment, we have introduced the upgraded online banking service in Macau on 7 October 2019.

We are continually striving to improve your online banking experience. With our enhanced technology, simplified design and streamlined processes, you can now manage your everyday banking needs easier than before, anytime and anywhere. While we are making the exciting changes to your online banking, the following pages will be temporarily unavailable starting from 28 November 2019:

- Manage Future Transfers
- Update Personal Details
- Open Time Deposit Account
- Update Time Deposit Maturity Instruction
- Maintain Payee List
- Change Internet Banking Limits
- Request Replacement PIN

If you have any questions or concerns about this matter, please contact our branch staff or call our Internet Banking Customer Service Hotline during office hours on (853) 8599 2882.

網上銀行服務調整

滙豐致力為您帶來優質的網上銀行服務。為此，我們於2019年10月7日推出了升級版網上銀行服務。

我們正不斷提升網上理財服務，務求為您帶來更便捷的體驗。憑著不斷提升的技術、方便易用的設計及精簡的流程，讓您可隨時隨地利用網上銀行更輕鬆地處理您的日常理財事宜。在我們為您的網上銀行進行調整時，以下頁面將會從2019年11月28日開始暫時受到影響：

- 管理預設轉賬指示
- 更新個人資料
- 開立定期存款戶口
- 更新定期存款到期指示
- 管理受款人列表
- 管理網上理財限額
- 申請補發PIN碼

如您對以上事項有任何查詢，請聯絡本行職員或於辦公時間內致電網上銀行客戶服務熱線 (853) 8599 2882。

2019年10月25日