

06 October 2021

**Notice**

Due to the special arrangement for services adopted by the Macau Post, customers may encounter delays in delivery of the following banking mails and items:

Type of Service	Banking Item
Transactional Banking	Transaction advice Bank statement Cheque book ATM card PIN Phone banking PIN Security token
Credit Card Related	HSBC Pulse UnionPay Dual Currency Diamond Credit Card Credit card PIN Credit card statement dispute letter Credit card cancellation letter Credit card collection letter

If you would like to view your eStatements, eAdvices or transaction history, please logon through HSBC Online Banking.

For further enquiries, please call our Customer Service Hotline at (853) 8599 2888 during service hours (Monday to Sunday 9:00 am to 11:00 pm).

**HSBC Online Banking:** <https://www.hsbc.com.mo>